



May 29, 2018

Dear Individuals and Families:

Perhaps you have heard by now that there is an exciting new resource for rating providers of services for people with developmental disabilities in Ohio. It is called *ProviderGuidePlus*. This easy-to-use, online system provides an opportunity for you to rate your provider and learn how others have rated their providers. *ProviderGuidePlus* is intended to help people select a provider and help to improve services overall.

Your opinion and your experiences count! Please consider submitting a review so that other families can benefit from your input. You can log-on and rate your provider using a simple 5-star system. Your rating and comments will then be posted on the site without showing your name.

Here are the simple steps to use *ProviderGuidePlus*:

- Go to www.ProviderGuidePlus.com
- Click "Find, Rate or Review Provider."
- Type the name of your provider in the search box.
- Click "Add an Anonymous Review" on the provider's profile page.
- You will be prompted to create an account. Creating an account is simple, and be assured that your review will remain anonymous. When you want to make additional reviews, you will log-on using your account information.
- Rate and review your provider based on the services you receive from them.
- Indicate whether or not you would recommend your provider.

If you have any questions about *ProviderGuidePlus*, feel free to contact us at (440)729-9406 Ext 1504.

Thank you for taking the time to participate in *ProviderGuidePlus* and for your interest in improving services available to people with developmental disabilities.

Sincerely,

Margaret McGrath
Provider Compliance Specialist

